



CENTRAL TEXAS
**DISPUTE
RESOLUTION
CENTER**

SERVING HAYS, GUADALUPE, COMAL, AND CALDWELL COUNTIES

CENTRAL TEXAS DISPUTE RESOLUTION MEDIATOR UPDATES

December 15, 2023

Merry Christmas and Happy Holidays!

Director notes:

We have had a very busy year – New building, new locations, ribbon cuttings, new mediator trainings, growing pains – and so much more. Our mediations are increasing and we are receiving mediation orders from all 4 of our counties we serve – Caldwell, Hays, Comal and Guadalupe. We know we could not do it without you. You are our secret weapon!

In 2024, we want to be able to provide more training and support to help each of you. We will send a yearly list of training opportunities to all in January, if there is a training need or idea you have, please share it with us.

We have a commitment to the new software. Please hang in there with us as we start using it. It will allow us to track cases more effectively. We are also looking for a replacement for Bailey – the mediation coordinator. If you know of someone who may be interested, please have them call us.

Please accept this **Thank You** from the Board of Directors and the staff. Thank you for all your effort and dedication. We wish you all a wonderful holiday and great new year!

Sincerely,

Martha Joyce
Director

<https://youtu.be/KHwKShI7xI8?si=4UOI-yUBiuqMCBS2>

The office will be closed December 25 and 26. We currently have no mediation scheduled the last week of December. We have started scheduling January 2024 but we will hold the call to mediators until January 3rd to send.

